

NEWSLETTER

Winter 2024

Cold Winter Weather is here

What's happening in Lake Chelan you ask? LOTS!

Winter time is here!

It has been an unusually cold winter here in Lake Chelan.

Lake Chelan Shores offers its owners what we call "Winter Checks". We go into each unit and set the thermostat to heat, set the appropriate temperature, make sure furnace is func-



tioning properly, and do a general inspection of the unit.

If you are interested in a Winter Check please reach out to frontdesk@lakechelanshores.com

Fall has been Wonderful But Winter is here ...

The pool is covered and warm, snow on the hills around us means that winter sports are happening.

So dress warm and come on over, it's a great time to be here!!



TIME FOR NEW KEYS

Every year we have to create new keys for all of our owners. This year is no different.

If you haven't already done so, make sure you come to the front desk and get your new key.

If you are coming in after hours, please call ahead and we will place keys for you in our secure box outside the office. You will also need the code to get in to this box.

PROJECTS IN THE WORKS

There is always something good going on here at The Shores in the way of projects. Below is a list of projects that are currently (or recently) in the works:

- 1. **Drainage Retention Pond:** a broken pipe was recently discovered in our retention pond's drain line. We dug down to were the drain pipe was damaged and had a plumber come out and fix the drain.
- 2. **Pool 8 & 12 Pool Covers:** The winter pool covers for pools 8 and 12 were recently replaced with new ones.



- 3. **Building 19 Stair Case & Ramps:** We had to replace the risers and all of the stair threads on the building 19 stair case. The transition ramps on the concrete in front of building 19 were also replaced.
- 4. **TSA Units Hanging TVs:** maintenance is starting to hang the TVs in the living rooms of the TSA units. We are placing them on the walls above the fireplaces. They look great. It opens up the room and the view!
- 5. Racquetball Court Refinished: There was a leak in the furnace that sits above the racquetball court this summer which caused some damage.

 Prewitt Hardwood Floors was recommended to us by the High School. They came out and refinished our court. The wood looks fantastic and its ready for use!





Congratulations to our Staff Members!

RCI has once again recognized Lake Chelan Shores as a Gold Crown Resort for 2024.

High scores for interior and exterior Cleanliness and Maintenance, Check In and Resort Hospitality are all scored by our visitors. Each of these areas must maintain a very high score to achieve this top award.

I am proud that our team does such a wonderful job for our owners, renters and RCI Exchange guests.

COMMENT CARDS...

A big thank you to all owners and guests who take the time to fill out the sheets for Comments included in your Information Packet when you check into Lake Chelan Shores. The TSA Board does see each and every comment as they are compiled

Excellent good

Very good

Riverage

Poor

monthly and on an annual basis for review and discussion.

DID YOU KNOW?

Lake Chelan Shores now has Electric Vehicle Charging Stations!

For those of you that own Electric Vehicles, you can know charge them here at the Shores. The Dual EV Charging station is located along the red fence down towards the boat launch. Stop by the office and we will issue each owner a Charge Card. The cards are assigned to each unit and you will use the card to activate the EV charger. There are parking spots designated for charging your vehicle.



Winter Hours

2nd Sunday in September to 3rd Sunday in May Saturday - Thursday: 9 am - 5 pm Fridays: 9 am - 7 pm